President, Veronica Moser opened the November 14, 2017 Board Meeting with roll call:

**Members Present:**

Veronica Moser    Irma Nunez    Stephanie Arlaud
Mark Grimes    Ramona Gallegos    Diana Ugalde    Sherita Rogers
Deshawn Kelly    Wanda Cathran
John Wagoner    Ascary Navarro    Jesus Murillo
Eduardo Rodriguez    Javier Cortez    Teyanna Williams

**Members Absent:**

Alfredo Farfan    Kristen Gozawa

**Staff Present:**

Dexter Henderson    Reuben Lee    Marsha Mitchell    Maricel Cruzat    Roy Doronila
Deanna Corbin    Patricia Jimenez    Chris Arroyo    Valeria Salceda    Karmell Walker
Kimberly Bernardez

**Public: (From sign in sheet)**

Denise Thornquest    Maria Moreno    Rubi Saldana    Sandra Manchelli    Marta Alvarado
Maria Lopez    Karina Saldana    Veronica Gonzalez    Maria Cruz    Maria Briones
Israel Duarte    Kelli Marsh    Alicia V. Ladera    Arlyn Romero    Sandra Leiva
Laura Anel    Rosa Isela    Petra Torres    Maria Tapia    Fanny Pazolivera
Maria Verdugo    Edna Anchondo    Magali Ochoa    Herlinda Rodriguez
Amanda Arrambula    Wendy Maldonado

President, Veronica Moser requested the board’s approval of the September 26, 2017 Board Minutes as presented.

**BOARD ACTION:**

To Approve SCLARC Board Minutes of September 26, 2017.
M/S/C: S. Rogers/T. Williams/Unanimous
EXECUTIVE COMMITTEE REPORT – Veronica Moser

No report.

CONSUMER ADVISORY COMMITTEE – Ascary Navarro

No report due to canceled meeting.

The CAC meeting is held on the fourth Monday of each month from 10:00am – 12:00pm at SCLARC, 2500 S. Western Avenue, 4th Floor, Legacy Community Room 435.

CONSUMER SERVICES COMMITTEE – Sherita Rogers

Sherita Rogers, Consumer Services Committee (CSC) Co-Chair, spoke briefly regarding their meeting held October 9, 2017. Ms. Rogers informed the board that the committee was presented with a presentation regarding Section 8 eligibility opening for new referrals, Self-Determination update and UWLA IEP Clinic.

The CSC meeting is held the second Monday of each month from 6:00pm – 7:30pm at SCLARC, 2500 S. Western Avenue, 4th Floor Legacy Community Room 435.

FINANCE COMMITTEE – Stephanie Arlaud, Chair

No report due to canceled meeting.

The finance committee meets on the third Wednesday, of every other month, the week prior to SCLARC’s BOD meeting.

VENDOR ADVISORY COMMITTEE – John Wagoner

Mr. Wagoner, VAC Chairperson informed the board regarding the VAC Fair held for October 26, 2017 at the USC Town & Gown.

The VAC meets the second Wednesday of every month from 10:00am – 12:00pm at SCLARC, 2500 S. Western Avenue, 4th Floor, Legacy Community Room 435.
**Agency Directors Reports**

**Budget Update & Finance Report** – Roy Doronila

Roy Doronila presented the Statement of Revenue and Expenditures, the Balance Sheet and the POS Expenditure Projection Report. The following financial highlights were reported to the board:

The Statement of Revenue and Expenditure Report show the agency is projecting a balanced budget in operations as of September 2017. In POS we are projecting expenditures of $203,443,530. In the same report we project a POS deficit of $3,459,629 with the reason being SCLARC has not received all of its allocation for the year.

The Balance Sheet as of September 2017 shows we have $112,967,795 in cash compared to the same time last year when the agency had $78,760,360.

The POS Expenditure Projection Report indicates our current month projection for our annual estimated Purchase of Service (POS) Expenditures totals $206,903,159.

**Community Services and Family Supports Report** – Marsha Mitchell

Ms. Mitchell presented the board with a revised draft of the 2018 Performance Contract. South Central Los Angeles Regional Center (SCLARC) held the performance contract public hearing on August 28, 2017. Twenty-five individuals participated. This included one consumer, 2 community members, 7 service providers, and 15 staff persons. They asked for clarification of each objective and advised to invite the public to the hearing.

There were two changes to the initial draft performance contract. The Department of Developmental Services (DDS) provided a new list of objectives related to disparity and employment. We added those objectives and posted the proposed performance contract on SCLARC’s website on October 30, 2017. (see attached)

**Board Action:**
To Approve SCLARC 2018 Performance Contract.
M/S/C: S. Rogers/ W. Cathran/Unanimous

**Consumer and Support Services Report** – Reuben Lee/Jesse Rocha

No report.

**Clinical Services** – Maricel Cruzat

Ms. Cruzat provided the board with a brief overview of Early Start (ES) Eligibility Criteria, Early Start Case Management and DDS Audit Findings and plan of correction for the audit findings.
Infants and toddlers from birth to age 36 months may be eligible for early intervention services through Early Start if, through documented evaluation and assessment, they meet one of the criteria listed below:

- have a **developmental delay** of at least 33% in one or more areas of either cognitive, communication, social or emotional, adaptive, or physical and motor development including vision and hearing; or
- have an **established risk condition** of known etiology, with a high probability of resulting in delayed development; or
- be considered at **high risk** of having a substantial developmental disability due to a combination of two or more risk factors of which are diagnosed by qualified personnel

**JANUARY – JULY 2017**

**EARLY START INTAKE REFERRALS**

<table>
<thead>
<tr>
<th>MONTH</th>
<th>REFERRALS RECEIVED</th>
<th>INTAKES COMPLETED</th>
<th>DETERMINED ELIGIBLE</th>
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<tr>
<td>Jan</td>
<td>276</td>
<td>196</td>
<td>175</td>
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<tr>
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<td><strong>TOTAL</strong></td>
<td><strong>2029</strong></td>
<td><strong>1443</strong></td>
<td><strong>1294</strong></td>
</tr>
</tbody>
</table>

Average of 289 referrals per month  
Average of 206 intakes per month  
Average of 184 cases per month sent to case management units  

**Areas where SCLARC Did Well**

- Parent’s consent was obtained prior to the initial evaluation and assessment.  
- An evaluation of eligible infants and toddlers was completed to determine the level of functioning in all five developmental domains, including health, hearing and vision.  
- IFSP documents the frequency and length of each session for all early intervention services.  
- LEA representative was invited to the Transition Conference when exiting Early Start.  
- IFSP includes the services necessary to meet the needs of the child and the family.

**Areas where SCLARC Needs a Plan of Correction**

- Initial IFSP’s not completed within the 45 day deadline  
- Evaluations not being completed during the intake process.  
- Delay in services identified on the IFSPs – not within the 45 days of the date the IFSP was signed by parent  
- Therapy services not being provided in natural environment
FINDING: Initial IFSP not completed within 45 days
Our compliance rate for this section of the audit was less than 10%
- There was a surge of referral in 2016
- Lack of SCs in case management to complete the IFSP meeting within the 45 days of the initial referral

FINDING: Evaluations not being completed during the intake process AND Delay in services identified on the IFSPs – not within the 45 days of the date the IFSP was signed by parent
- SCLARC's vendor rates are much lower than the rates of our neighboring Regional Centers. As a result, vendors do not want to work in our catchment area.
- SCLARC does not have enough vendors to provide OT and PT evaluations during the 45 day intake process. SCLARC’s Early Start consumers face delays in services, putting SCLARC out of compliance for timely provision of evaluations/assessments/services.

FINDING: Therapy services not being provided in a natural environment.
- SCLARC’s Early Start center-based IDP’s are not considered part of the natural environment. SCLARC is out of compliance in using these vendors.
- SCLARC does not have enough vendors to provide therapy in a natural environment.

Strategies to Resolve Non-Compliance
- SCLARC continues to recruit and hire Service Coordinators.
- SCLARC will focus on connecting with our community partners to provide therapy services.
- SCLARC will meet with existing vendors and inform them that they need to provide services to our consumers in a natural environment.
- SCLARC will provide ongoing training sessions to SCs regarding IFSP process and transition process

DISPARITY DATA (Informational Only) – Maura Gibney
Ms. Gibney provided the board with a brief summary of FY 17-18 Disparity Projects. (see attached)

EXECUTIVE DIRECTOR REPORT - Dexter Henderson
No report.

PUBLIC INPUT:
- Parent expressed her frustration of receiving all paperwork in English. Also requested the Lanterman Act be translated to Spanish.
Maria Cruz Moreno-
I want to talk about Respite and the restrictions that are set forth so that we are unable to receive services. Consumers need services but as family members we also need a break. My son attends several programs which are not good in service.

Martha Alvarado-
Recently had a hearing and I had a lawyer attend the meeting we did not receive the notice.

Karina Saldana-
Would like the Lanterman Act book in Spanish and would like a list of services provided.

Betra Olvera-
I have two kids with special needs they’ve been clients for 7 years and have no services.

Maria Verdugo-
I am here present today because I am absolutely worried for my daughter’s future. Although my daughter has been diagnosed with autism and mental retardation, for whatever reason the regional center has not wanted to accept her diagnosis. This is my second evaluation for my daughter and the support of the service that she so much needs and will be able to make a difference in her growth and future. Again, for now I have to go to mediation and/or a hearing to appeal. I ask Mr. Henderson for your support.

Fani Paz-
I have a 10 year old child. I have a lot of problems with services.

We are going through immigration issues. I would like the regional center to inform parents that there is help out there.

ADJOURNMENT: President, Veronica Moser adjourned the September 26, 2017 Board of Directors Meeting at 9:00pm.

NEXT MEETING:

Thenext SCLARC Board of Directors meeting will be held on January 23, 2018 at SCLARC, 2500 S. Western Avenue, GSM Auditorium.
Submitted by:

__________________________________  ________________________
Deanna Corbin       Date
Executive Secretary

Approved by:

___________________________________  ________________________
Stephanie Arlaud       Date
Board Secretary